

# Banca Popolare di Sondrio

Co-operative Society by shares - founded in 1871

Head office and general management: I - 23100 Sondrio So - Piazza Garibaldi 16

Registered in the Register of Companies of Sondrio at no. 00053810149

Registered in the Register of Banks under no. 842.

Parent Bank of the Banca Popolare di Sondrio Banking Group, registered in the Register of Banking Groups under no. 5696.0

Registered in the Register of Cooperative Societies under no. A160536

Member of the Interbank Deposit Protection Fund

Tax code and VAT number: 00053810149

Share Capital € 1,360,157,331 - Reserves € 983,893,092

(data approved by the Shareholders' Meeting of 27/4/2019)

#### **PRESS RELEASE**

Board of Directors meeting of 12 May 2020:

approval of the consolidated interim results as at 31 March 2020

### Resilience of core banking activity

Tangible support to households and businesses: new disbursements in the quarter for more than € 900 million

Solid capital position: CET1 Ratio fully-phased at 15.25%, Total Capital Ratio at 17.98%

Robust liquidity position: € 6.5 billion buffer of unencumbered refinanceable securities

Derisking also by means of disposals confirmed

Consolidated net result for the period negative for € 46.5 million, affected by the negative performance of the financial markets and by prudential provisions for credit risk due to the Covid-19 effect

"The spread of Coronavirus has led to an unusual situation in terms of complexity and impact on the economy. In this emergency context, we have been able to continue to guarantee essential services thanks to the usual dedication of our collaborators. Now we are above all committed to translating into reality the provisions of the regulations passed by the Government in support of businesses and families and we are adequately strengthening the structures responsible for lending. It comforts us that with the gradual easing of social and economic restrictions, Italy has entered the so-called phase 2. Epidemiological situation allowing, we hope that the economy, even with the indispensable help put in place by the government, will be able to restart in a reasonable time.

The results for the first quarter of 2020 confirm our Bank's position of extraordinary capital solidity and this guarantees wide operating margins in the aforementioned hypothesis of progressive economic improvement and also in terms of resilience between now and 2021.

Our ability to generate income in more traditional businesses is confirmed as well, although the result for period is penalized due to the negative performance recorded by the financial markets and the extraordinary prudential provisions on the credit risk front to take into account the deterioration of the macroeconomic environment. It is on the basis of these considerations - and therefore of our long-term solidity - that we can today confirm the forthcoming completion of the massive disposal of bad debts, for approximately € 1 billion, which will be followed during the year by a similar operation for a value equal to about € 400 million. These extraordinary derisking initiatives will allow us to face the new challenges posed by the trend of the economy with renewed agility.

Finally, I would like to spend a word of particular attention for the next Members' Meeting to be held on June 12th: for us it is a source of enormous displeasure to be unable to meet, as usual, our Members at the most attended moment of the social life of the Bank. However, we are preparing alternative measures so that participation, even if not in physical form, can be as broad as possible and thus represent a renewed tangible sign of the peculiarity of our bank, an expression of the community in which it operates, even and even more in this difficult phase"

[Mario Alberto Pedranzini

CEO and General Manager of Banca Popolare di Sondrio]

The Board of Directors of Banca Popolare di Sondrio, chaired by Prof. Avv. Francesco Venosta, has today examined and approved the consolidated interim results as at 31 of March 2020.

The sharp deterioration of the macroeconomic context caused by the spread of the Covid-19 pandemic and the consequent strong measures to restrict social and economic activities adopted by the authorities led to the need to make prudential adjustments to the qualitative and quantitative factors to be included in the scenarios forecasts used to quantify prospective credit risk. This also affects the valuation of receivables with reference, in particular, to impaired loans, penalized by the blockage of the activities of the Justice and therefore of the related judicial execution procedures and by the uncertainties that afflict the real estate market with negative effects on the recovery value in the event of property-backed loans.

The factors mentioned above forced the valuations of impaired loans to be adjusted by making further adjustments that improve the coverage ratios but weigh on the income statement.

More generally, the bank has undertaken a series of activities on the operational front to respond to the problems that emerged with reference to the pandemic, coordinating them with the creation of crisis special committee. In addition to the implementation of the necessary measures to continue providing all banking services, guaranteeing at the same time the protection of the health of customers, employees and suppliers, the bank promptly took action to implement the measures to support the economy envisaged by government decrees and ABI protocols. The bank has been active for weeks for the granting of ex-law moratoriums (e.g. Cura Italia), ABI moratoriums and voluntary moratoriums. Two other types of "public"

moratoriums for "private" customers have recently been introduced: family suspension moratorium - Consap solidarity fund and family moratorium ABI-Covid19. The section relating to new loans pursuant to the "Liquidity" Decree (art. 13) is active on the bank's website, with forms for requesting customers; the branches received operating instructions relating to the granting of all loans with MCC guarantee. In addition to the loans guaranteed by the Central Guarantee Fund, loans have been activated for agricultural businesses guaranteed by ISMEA and loans guaranteed 100% by Confidi (in turn guaranteed 100% by MCC or ISMEA). The agreement with SACE is being activated together with the processes and related roles involved for the disbursement of the loans partially guaranteed by it are being defined.

In this very challenging context, also characterized by a strongly adverse trend of the financial markets which, starting from the second half of February, had a serious impact on the income statement, the Banca Popolare di Sondrio Group posted a negative consolidated net result for the period of € 46,5 million.

Below are some **brief considerations on the most important aspects** as well as summary tables with the main aggregates of the income statement and balance sheet observed values for the period:

- Net result as at 31 of March 2020 was negative for € 46.5 million, compared to the net profit of € 34.9 million in the same period in 2019, mainly due to the following factors:
  - A worse overall result for securities activities which was negative for € 59.1 million compared to € 30.5 million of last year;
  - higher adjustments to loans and financial assets, up from € 44 million as at 31
     March 2019 to € 69.7 million in the reference period (+58.5%).
- The **capital ratios**, remain at the top of the banking sector. In the fully-phased version, the CET1 Ratio is 15.25%, the Tier 1 Ratio is 15.30%, while the Total Capital ratio is 17.98%.
- The new disbursements of loans to households and businesses amounted to more than € 900 million, confirming the usual support given to the real economy.
- The stock of gross NPL decreased to € 3,683 million (-1.3%; -€ 49 million) and their incidence on total gross customer loans declined as well (gross NPL ratio at 12.3% from 12.58% at the end of 2019).
- The **coverage ratios for non-performing loans** increased further, confirming their particularly high level, both in absolute and relative terms in comparison with the average figure for the System. *Coverage* of total non-performing loans was 59.72% (from 57.83% as at 31 December 2019); coverage of positions classified as bad loans alone was 72.15% (from 70.5% at 31 December 2019).
- The **cost of risk** was 0.87%, slightly up from 0.78% at 31 December 2019.

- The **Texas ratio**, the ratio of total net impaired loans to tangible equity, fell further to 54.45% from 56% at the end of December 2019.
- Direct customer deposits amounted to € 31,787 million compared to € 32,622 million at the end of 2019 (-2.6%) and to the € 30,496 at 31 of March 2019 (+4.23%); indirect deposits amounted to € 30,240 million compared to € 33,764 million in the comparative period (-10.4%). Insurance premiums amounted to € 1,604 million compared to € 1,608 at 31 December 2019 (-0.2%) and to € 1,447 at 31 March 2019 (+ 10,85%).
- Loans to customers amounted to € 27,619 million, an increase (+0.8%) compared to € 27,387 million at the end of 2019. Net increases in unsecured loans and other transactions (Euro 6,665 million; +5%; + € 320 million) and mortgage loans (Euro 10,832 million; +1.6%; + € 174 million) were particularly positive.
- Both short-term (*Liquidity Coverage Ratio*) and medium-term (*Net Stable Funding Ratio*) **liquidity indicators** are positioned at values of absolute safeness, well above the minimum regulatory requirements.
- The contribution made to the Group's results by subsidiaries and associated companies was positive.

#### Accounting data (in millions of euros)

| Income statement results                 | 31/03/2020 | 31/03/2019 | Change |
|--|------------|------------|--------|
| Interest margin                          | 112,2      | 120,2      | -6.7%  |
| Net fees and commissions income          | 78,9       | 75,5       | +4.5%  |
| Result on financial activities           | -59,1      | 30,5       | -      |
| Operating income                         | 132,7      | 226,8      | -41.5% |
| Net adjustments to loans and fin. assets | 69,7       | 44,0       | +58.5% |
| Operating costs                          | 133,7      | 136,4      | -1.9%  |
| Result before tax                        | -64,5      | 50,5       | -      |
| Net result                               | -46,5      | 34,9       | -      |
| Balance sheet results                    | 31/03/2020 | 31/12/2019 | Change |
| Direct customers deposits                | 31.787     | 32.622     | -2,6%  |
| Indirect customers deposits              | 30.240     | 33.764     | -10,4% |
| Insurance deposits from customers        | 1.604      | 1.608      | -0,2%  |
| Total customer deposits                  | 63.632     | 67.993     | -6,4%  |
| Loans to customers                       | 27.619     | 27.387     | +0,8%  |

### The Group's economic performance

Consolidated **net result** at 31 March was negative for € 46.5 million, compared to € 34.9 of profit achieved in the same period of last year.

**Net interest margin** amounted to € 112.2 million, down 6.7% compared to the 31 of March 2019, mainly due to the fall in lending interest rates, not sufficiently offset by the higher efficiency achieved on the liabilities side.

Net fees and commissions income from services amounted to € 78.9 million, up 4.5% from € 75.5 million in the comparative period. Compared to the same period of last year, the collection and payment services component (+3.04%, € 0.6 million) and the brokerage fees (+50.86%, € 1.1 million) were particularly positive.

**Dividends** received amounted to € 0.7 million, substantially stable with respect to the € 0.6 million at 31 March 2019.

The overall result of activities in securities, exchange rates, derivatives and loans (the sum of items 80, 90, 100 and 110 in the income statement) was negative for € 59.1 million, in contrast to the positive result of € 30.5 million achieved in the comparison period. This decrease was largely due to the negative performance of the financial markets starting from the second half of February which led to the recognition of significant mark to market losses in the proprietary portfolio.

As a result, **net interest and other banking income** was € 132.7 million, down 41.5% from € 226.8 million in the comparative period.

Net adjustments/write-backs for credit risk, item 130 of the income statement, amounted to € 64.4 million compared with € 43.3 million in the comparative period (+48.8%). The only component consisting of net adjustments for credit risk relating to financial assets measured at amortized cost, represented by exposures to customers and banks in the form of both loans and securities, amounted to € 59.9 million compared to € 44.2 million at 31 of March 2019 (+35.4%). This aggregate is affected by the negative scenarios expected at the macroeconomic level and therefore reflects the necessity to consider the effects of COVID-19 with regard to the valuation of loans, especially the impaired ones. The net value adjustments for credit risk relating to financial assets measured at fair value through profit or loss recorded write-downs of € 4.5 million relating to the debt securities component, in contrast to the write- backs of € 1 million at 31 of March 2019.

Item 140 of the income statement, which records gains/losses from contractual amendments not resulting in derecognition, deriving from changes made to contractual cash flows, recorded losses of  $\leq 5.3$  million compared to  $\leq 0.7$  million, of a similar sign, recorded in the comparative period.

The ratio between net adjustments for credit risk relating to financial activities (measured at amortized cost), item 130a of the income statement, to net loans to customers, the so-called **cost of credit**, was therefore 0.87% compared to 0.68% at 31 March 2019.

**Net financial income** amounted to € 63 million, down 65.5% compared to € 182.8 million of the same period in 2019.

**Operating costs** amounted to € 133.7 million, down from € 136.4 million in the comparative period (-1.9%). This aggregate is affected by the substantial expenses expected for the stability of the banking system, amounting to € 16 million.

For the aforementioned reasons the *cost-income ratio* reached 100.8% from 60.14% at 31 of March 2019.

Analyzing the individual cost items, administrative expenses, normalized with the exclusion of the provisions of the proceeds of employees' retirement fund which have a balancing entry of equal amount in other operating income/expense, amounted to € 141 million, slightly up from € 138.8 million of the comparison period (+1.6%). Within the scope of this: personnel expenses rose to € 62.8 million from € 60.8 million (+3.3%), while other administrative expenses remain nearly stable at € 78.2 million from € 78 million amounted at 31 December 2019 (+0.3%). This aggregate also includes provisions for contributions to the National Resolution Fund and the FITD equal to € 16 million.

Net accruals to provisions for risks and charges showed release for € 3.8 million, compared with provisions for € 1.2 million in the comparative period.

Adjustments to tangible and intangible assets amounted to € 12.8 million, up slightly from € 12.4 million of 31 March 2019 (+2.8%).

Other operating income and expenses amounted to € 16.2 million, confirming the level achieved in the comparative period (+0.8%).

The **operating profit** therefore was negative for € 70.7 million.

**Profits/losses on equity investments and other investments** showed a positive balance of  $\in$  6.2 million, up from  $\in$  4.1 million in the comparative period (+52.4%).

The **overall pre-tax result** therefore showed a loss of € 64.5 million.

Item **income taxes** is positive for  $\le$  19.2 million, essentially because of the accounted DTA. Minority interests amounted to  $\le$  2 million. **Net income for the period** was then negative for  $\le$  46.5 million compared with a positive result of  $\le$  34.9 million for the comparison period.

#### Balance sheet aggregates

In comparison with the volumes at the end of 2019: **direct deposits amounted to**  $\leq$  31,787 million (-2.6%), indirect deposits amounted to  $\leq$  30,240 million (-10.4%), insurance deposits to  $\leq$  1,604 million (-0.2%). Total customer deposits therefore came to  $\leq$  63,632 million (-6.4%).

Net loans to customers, the sum of volumes measured at amortized cost and assets measured at fair value through profit or loss, amounted to € 27,619 million, up from € 27,387 million at the end of 2019 (+0.8%).

**Non-performing loans** amounted to € 1,484 million, down from € 1,574 million at 31 December 2019 (-5.7%). Their incidence on total net loans was 5.37%, down from 5.75% at the end of 2019. The level of coverage remained at a particularly high level equal to

59.72%. In this context, net bad loans ("Sofferenze") amounted to € 637 million (-4.6%), representing 2.31% of total loans to customers compared to 2.44% at the end of 2019. Their coverage ratio was 72.15% compared to 70.5% at the end of 2019. Taking into account the amounts reclassified to the income statement in previous years, the coverage of these receivables is 82.18%.

The net "unlikely to pay" amounted to € 795 million (-6.4%), with a coverage ratio of 40.42%. Their incidence on total loans fell to 2.88% compared to 3.10% at the end of 2019. Expired and/or overdue net impaired exposures amounted to € 51 million (-9.4%), with a coverage ratio of 15.55% and an incidence on total loans of 0.19%.

Financial assets, represented by proprietary securities and derivatives, amounted to € 9,356 million, down (-3.8%) if compared to the volumes recorded at the end of the previous year. The amount of the portfolio of financial assets valued at amortized cost increased further from €6,517 million at the end of 2019 to €6,529 million at 31 March 2020 (+0.2%), accounting for 70% of total financial assets. On the other hand, the size of the portfolio, consisting of financial assets measured at fair value with an impact on overall profitability, decreased from €2,591 million at the end of 2019 to €2,225 million at 31 March 2020 (-14.1%). This decrease reflects the lower exposure of the Group to Italian public debt. The total volume of Italian government bonds was indeed €5,733 million, a further decrease (-3.7%) compared to €5,951 million at the end of 2019.

**Equity investments** increased to € 298 million from € 295 million at 31 December 2019 (+1.3%).

As at 31 March 2020, both short-term (LCR-Liquidity Coverage Ratio) and medium/long-term (NSFR-Net Stable Funding Ratio) **liquidity indicators** were well above the minimum requirement for the current year (100%).

The Group can always rely on a substantial **portfolio of refinanceable assets** which, net of the applied haircuts, amounted to 11,287 million, more than half of which, 6,483 million (57%), represented by unencumbered securities.

Consolidated **own equity**, including the negative result for the period, amounted to € 2,757 million at 31 March 2020, a decrease of € 85 million compared to the value at the end of 2019.

Consolidated **regulatory own funds** stood at € 3,128 million at 31 March 2020, compared with € 3,260 million recalculated as at 31 December 2019 (-4.1%).

The **capital ratios** as at 31 March 2020 are equal to:

- CET 1 ratio: 15.28% (phased-in), 15.25% (fully phased);
- Tier 1 ratio: 15.33% (phased-in), 15.30% (fully phased);
- Total Capital ratio: 18.01% (phased-in), 17.98% (fully phased).

The **Leverage Ratio** at 31 March 2020 was 5.82%, applying the transitional criteria in force for 2019 (*phased in*), and 5.81%, under the *fully phased* regime.

As at 31 March 2020, the banking group had 3,287 employees. 30 new recruits were made in 2020.

To date, the company's **shareholder structure** has 164,567 members.

As for the foreseeable evolution, the macroeconomic context, even with all the uncertainties related to factors that are currently not foreseeable, allows us to detect the concrete possibility of a marked recession, with a particularly substantial reduction in Italian GDP. The aforementioned uncertainties are also linked to the objective difficulty of estimating the duration and intensity of the ongoing COVID-19 outbreak. For our Group, the performance of the year cannot be free from these elements and also from their effects on the financial markets.

The consolidated interim financial report as at 31 March 2020 will be published, on a voluntary basis, on the corporate website "www.popso.it" and deposited on the authorized storage mechanism eMarket Storage "www.emarketstorage.com" and at the headquarters of the bank.

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It should be noted that, in compliance with what the ECB represented with its communication of 27 March 2020, the Board of Directors proposes to the shareholders' meeting of 11/12 June 2020 that the entire profit for the year 2019 is allocated to reserves.

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#### **DECLARATION**

The manager responsible for preparing the company's financial reports, Maurizio Bertoletti, declares, pursuant to paragraph 2 of Article 154 bis of the Consolidated Law on Finance, that the accounting information contained in this press release corresponds to the documented results, books and accounting records.

#### Signed:

Maurizio Bertoletti, manager responsible for preparing the company's financial reports.

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Sondrio, 12 May 2020

#### Attachments:

summary of the main consolidated results; main consolidated financial statements indicators; consolidated aggregates and credit quality indicators; consolidated aggregates and capital adequacy indicators; consolidated balance sheet and income statement formats. reclassified consolidated income statement.

The English translation is provided solely for the benefit of the reader and in the case of discrepancies the Italian version will prevail.



### RESULTS IN BRIEF

| (in million of euro)   |            |            |          |
|--|------------|------------|----------|
| Balance sheet  | 31/03/2020 | 31/12/2019 | Change % |
| Loans to customers   | 27,619     | 27,387     | 0.84     |
| Loans and receivables with customers measured at amortised cost                    | 27,285     | 27,096     | 0.70     |
| Loans and receivables with customers measured at fair value through profit or loss | 334        | 291        | 14.60    |
| Loans and receivables with banks   | 1,167      | 1,067      | 9.33     |
| Financial assets that do not constitute loans                                      | 9,356      | 9,723      | -3.77    |
| Equity investments   | 298        | 295        | 1.27     |
| Total assets   | 41,683     | 41,146     | 1.30     |
| Direct funding from customers  | 31,787     | 32,622     | -2.56    |
| Indirect funding from customers  | 30,240     | 33,764     | -10.44   |
| Direct funding from insurance premiums   | 1,604      | 1,608      | -0.21    |
| Customer assets under administration   | 63,632     | 67,993     | -6.41    |
| Other direct and indirect funding  | 11,063     | 10,068     | 9.87     |
| Equity   | 2,757      | 2,842      | -2.99    |
| Income statement   | 31/03/2020 | 31/03/2019 | Change % |
| Net interest income  | 112        | 120        | -6.68    |
| Total income   | 133        | 227        | -41.48   |
| Profit from continuing operations  | -71        | 46         | -        |
| Profit (loss) for the period   | -47        | 35         | -        |
| Capital ratios   | 31/03/2020 | 31/12/2019 |          |
| CET1 Capital ratio   | 15.28%     | 15.75%     |          |
| Total Capital ratio  | 18.01%     | 18.64%     |          |
| Free capital   | 1,738      | 1,832      |          |
| Other information on the banking group   | 31/03/2020 | 31/12/2019 |          |
| Number of employees  | 3,287      | 3,299      |          |
| Number of branches   | 366        | 365        |          |



### ALTERNATIVE PERFORMANCE INDICATORS

| Key ratios   | 31/03/2020 | 31/12/2019 |
|--|------------|------------|
| Equity/Direct funding from customers                               | 8.67%      | 8.71%      |
| Equity/Loans and receivables with customers                        | 9.98%      | 10.38%     |
| Equity/Financial assets  | 29.46%     | 29.23%     |
| Equity/Total assets  | 6.61%      | 6.91%      |
| Profitability indicators   | 31/03/2020 | 31/12/2019 |
| Cost/Income ratio  | 100.78%    | 57.32%     |
| Net interest income/Total income                                   | 84.53%     | 50.97%     |
| Administrative expenses/Total income                               | 106.26%    | 58.17%     |
|  | 31/03/2020 | 31/03/2019 |
| Net interest income/Total assets                                   | 0.27%      | 0.29%      |
| Net financial income/Total assets                                  | 0.15%      | 0.45%      |
| Asset quality indicators   | 31/03/2020 | 31/12/2019 |
| Texas ratio  | 54.45%     | 56.00%     |
| Net non-performing loans/Equity                                    | 23.12%     | 23.51%     |
| Net non-performing loans/Loans and receivables with customers      | 2.31%      | 2.44%      |
| Loans and receivables with customers/Direct funding from customers | 86.89%     | 83.95%     |
| Cost of credit   | 0.87%      | 0.78%      |



# LOANS TO CUSTOMERS - NON PERFORMING AND PERFORMING EXPOSURES $31/03/2020\,$

| (in thousands of euro)   | Gross   | exposure   | posure Impairment Net exposure losses |          | Coverage   |        |
|--------------------------|---------|------------|---------------------------------------|----------|------------|--------|
| Non performing exposures | (12.3%) | 3,683,190  | 2,199,515                             | (5.37%)  | 1,483,675  | 59.72% |
| of which Bad loans       | (7.64%) | 2,287,800  | 1,650,607                             | (2.31%)  | 637,192    | 72.15% |
| of which Unlikely to pay | (4.46%) | 1,334,543  | 539,449                               | (2.88%)  | 795,094    | 40.42% |
| of which Past due        | (0.2%)  | 60,848     | 9,459                                 | (0.19%)  | 51,389     | 15.55% |
| Performing exposures     | (87.7%) | 26,264,886 | 129,995                               | (94.63%) | 26,134,892 | 0.49%  |
| Total loans to customers | (100%)  | 29,948,076 | 2,329,510                             | (100%)   | 27,618,567 | 7.78%  |

## LOANS TO CUSTOMERS - NON PERFORMING AND PERFORMING EXPOSURES 31/12/2019

| (in thousands of euro)   | Gross    | exposure   | Impairment<br>losses | Net exposure |            | Coverage |
|--------------------------|----------|------------|----------------------|--------------|------------|----------|
| Non performing exposures | (12.58%) | 3,732,063  | 2,158,087            | (5.75%)      | 1,573,976  | 57.83%   |
| of which Bad loans       | (7.63%)  | 2,264,503  | 1,596,444            | (2.44%)      | 668,059    | 70.50%   |
| of which Unlikely to pay | (4.72%)  | 1,401,400  | 552,225              | (3.1%)       | 849,175    | 39.41%   |
| of which Past due        | (0.22%)  | 66,160     | 9,417                | (0.21%)      | 56,742     | 14.23%   |
| Performing exposures     | (87.42%) | 25,937,252 | 123,831              | (94.25%)     | 25,813,421 | 0.48%    |
| Total loans to customers | (100%)   | 29,669,315 | 2,281,918            | (100%)       | 27,387,397 | 7.69%    |



# CAPITAL RATIOS 31/03/2020

| (in thousands of euro)                       | Phased-in  | Fully-phased |  |
|--|------------|--------------|--|
| Total own funds                              | 3,127,525  | 3,122,416    |  |
| of which Common Equity Tier 1 capital (CET1) | 2,654,331  | 2,649,222    |  |
| of which Additional Tier 1 capital (AT1)     | 7,923      | 7,923        |  |
| of which Tier 2 capital (T2)                 | 465,271    | 465,271      |  |
| RWA  | 17,370,266 | 17,366,324   |  |
| CET 1 ratio                                  | 15.28%     | 15.25%       |  |
| Tier 1 ratio                                 | 15.33%     | 15.30%       |  |
| Total capital ratio                          | 18.01%     | 17.98%       |  |
| Leverage ratio                               | 5.82%      | 5.81%        |  |

# CAPITAL RATIOS 31/12/2019

| (in thousands of euro)                       | Phased-in  | Fully-phased |  |
|--|------------|--------------|--|
| Total own funds                              | 3,260,436  | 3,256,064    |  |
| of which Common Equity Tier 1 capital (CET1) | 2,762,877  | 2,758,505    |  |
| of which Additional Tier 1 capital (AT1)     | 9,191      | 9,191        |  |
| of which Tier 2 capital (T2)                 | 488,368    | 488,368      |  |
| RWA  | 17,224,426 | 17,223,800   |  |
| CET 1 ratio                                  | 16.04%     | 16.02%       |  |
| Tier 1 ratio                                 | 16.09%     | 16.07%       |  |
| Total capital ratio                          | 18.93%     | 18.90%       |  |
| Leverage ratio                               | 6.13%      | 6.12%        |  |

(Own funds recalculated on the basis of the decision, recommended by the European Central Bank, to suspend or cancel the payment of dividends)



### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

(in thousands of euro)

| ASSE | rs   |                         | 31/03/2020 |                         | 31/12/2019 |
|------|--|-------------------------|------------|-------------------------|------------|
| 10.  | CASH AND CASH EQUIVALENTS  |                         | 2,409,229  |                         | 1,826,427  |
| 20.  | FINANCIAL ASSETS AT FAIR VALUE<br>THROUGH PROFIT OR LOSS<br>a) financial assets held |                         | 935,924    |                         | 905,705    |
|      | for trading b) financial assets designed at fair value                               | 220,346<br>-            |            | 214,466<br>-            |            |
|      | c) financial assets mandatorily at fair value through profit or loss                 | 715,578                 |            | 691,239                 |            |
| 30.  | FINANCIAL ASSETS AT<br>FAIR VALUE THROUGH  |                         |            |                         |            |
|      | OTHER COMPREHENSIVE INCOME   |                         | 2,224,633  |                         | 2,591,229  |
| 40.  | FINANCIAL ASSETS AT<br>AMORTISED COST  |                         | 34,503,237 |                         | 34,200,066 |
|      | a) loans and receivables with banks b) loans and receivables with customers          | 1,167,051<br>33,336,186 | 34,303,237 | 1,067,458<br>33,132,608 | 34,200,000 |
| 50.  | HEDGING DERIVATIVES  |                         | -          |                         | -          |
| 60.  | FAIR VALUE CHANGE IN HEDGED<br>FINANCIAL ASSETS (+/-)                                |                         | -          |                         | -          |
| 70.  | EQUITY INVESTMENTS   |                         | 298,351    |                         | 294,609    |
| 80.  | TECHNICAL RESERVES OF REINSURERS   |                         | -          |                         | -          |
| 90.  | PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  |                         | 541,318    |                         | 548,172    |
| 100. | INTANGIBLE ASSETS of which:  |                         | 31,934     |                         | 31,186     |
|      | - goodwill   | 12,632                  |            | 12,632                  |            |
| 110. | TAX ASSETS   | 4.446                   | 454,315    | 4.074                   | 419,295    |
|      | a) current<br>b) deferred  | 4,416<br>449,899        |            | 4,971<br>414,324        |            |
| 120. | NON-CURRENT ASSETS AND DISPOSAL<br>GROUPS HELD FOR SALE                              |                         | -          |                         | -          |
| 130. | OTHER ASSETS   |                         | 283,849    |                         | 329,500    |
|      | TOTAL ASSETS   |                         | 41,682,790 |                         | 41,146,189 |

CHAIRMAN Francesco Venosta STATUTORY AUDITORS Piergiuseppe Forni, Chairman Laura Vitali - Luca Zoani



| LIABI | LITY AND EQUITY  |                                      | 31/03/2020 |                                      | 31/12/2019 |
|-------|--|--------------------------------------|------------|--------------------------------------|------------|
| 10.   | FINANCIAL LIABILITIES AT AMORTISED COST a) due to banks b) due to customers c) securities issued       | 5,583,995<br>28,992,937<br>2,794,134 | 37,371,066 | 4,327,709<br>29,816,997<br>2,804,752 | 36,949,458 |
| 20.   | FINANCIAL LIABILITIES HELD FOR TRADING   |                                      | 108,810    |                                      | 67,019     |
| 30.   | FINANCIAL LIABILITIES DESIGNATED AT FAIR VALUE   |                                      | -          |                                      | -          |
| 40.   | HEDGING DERIVATIVES  |                                      | 10,489     |                                      | 11,320     |
| 50.   | FAIR VALUE CHANGE IN HEDGED FINANCIAL LIABILITIES (+/-)  |                                      | -          |                                      | -          |
| 60.   | TAX LIABILITIES a) current b) deferred   | 15,850<br>23,259                     | 39,109     | 16,843<br>29,207                     | 46,050     |
| 70.   | LIABILITIES ASSOCIATED WITH NON-CURRENT ASSETS HELD FOR SALE AND DISCONTINUED OPERATIONS               |                                      | -          |                                      | -          |
| 80.   | OTHER LIABILITIES  |                                      | 991,907    |                                      | 821,434    |
| 90.   | PROVISION FOR POST-EMPLOYMENT<br>BENEFITS  |                                      | 43,479     |                                      | 43,789     |
| 100.  | PROVISIONS FOR RISKS AND CHARGES: a) loans commitments and b) pensions and similar c) other provisions | 39,042<br>175,046<br>51,037          | 265,125    | 43,411<br>179,965<br>46,922          | 270,298    |
| 110.  | TECHNICAL RESERVES   |                                      | -          |                                      | -          |
| 120.  | VALUATION RESERVES   |                                      | (55,649)   |                                      | (6,885)    |
| 121.  | OF WHICH RELATED TO DISCONTINUED OPERATIONS  |                                      | -          |                                      | -          |
| 130.  | REDEEMABLE SHARES  |                                      | -          |                                      | -          |
| 140.  | EQUITY INSTRUMENTS   |                                      | -          |                                      | -          |
| 150.  | RESERVES   |                                      | 1,444,979  |                                      | 1,297,442  |
| 155.  | OF WHICH INTERIM DIVIDENDS   |                                      | -          |                                      | -          |
| 160.  | SHARE PREMIUM  |                                      | 79,005     |                                      | 79,005     |
| 170.  | SHARE CAPITAL  |                                      | 1,360,157  |                                      | 1,360,157  |
| 180.  | TREASURY SHARES (-)  |                                      | (25,364)   |                                      | (25,374)   |
| 190.  | EQUITY ATTRIBUTABLE TO MINORITY INTERESTS  |                                      | 96,189     |                                      | 95,041     |
| 200.  | PROFIT (LOSS) FOR THE PERIOD (+/-)   |                                      | (46,512)   |                                      | 137,435    |
|       | TOTAL LIABILITIES AND EQUITY   |                                      | 41,682,790 |                                      | 41,146,189 |

MANAGING DIRECTOR AND GENERAL MANAGER
Mario Alberto Pedranzini

MANAGER IN CHARGE Maurizio Bertoletti



## CONSOLIDATED INCOME STATEMENT

(in thousands of euro)

| of which: interest calculated using the effective interest method 20. INTEREST AND SIMILAR EXPENSE 20. INTEREST AND SIMILAR EXPENSE 21. INTEREST INCOME 22. INTEREST INCOME 23. NET INTEREST INCOME 24. FEE AND COMMISSION INCOME 25. FEE AND COMMISSION INCOME 26. NET FEE AND COMMISSION INCOME 27. 2 28. NET READING INCOME 27. 2 29. NET READING INCOME 27. 2 30. NET HEDGING INCOME 30. NET AGINS FROM SALES OR REPURCHASES OF: 31. Interest a fire value 4. Intrough other comprehensive income 4. Intrough other comprehensive income 5. Intrough other comprehensive income 6. Intrough other comprehensive income 7. Intrough other comprehensive income 8. Intrough other comprehensive income 9. Intrough other comprehensive income 19. NET GAINS FORM CONTRACTUAL CHANGES 20. Intrough other comprehensive income 21. Intrough other comprehensive income 22. Intrough other comprehensive income 23. Intrough other comprehensive income 24. Intrough other comprehensive income 25. Intrough other comprehensive income 26. Intrough other comprehensive income 27. Intrough other comprehensive income 28. Intrough other comprehensive income 29. Intrough other comprehensive in | 03/2019                 |
|--|-------------------------|
| using the effective interest method 136,042 (25,700) (20. INTEREST AND SIMILAR EXPENSE (25,700) 112,174 (20. INTEREST AND SIMILAR EXPENSE (25,700) 112,174 (20. INTEREST INCOME 12,174 (26,899) (20. INTEREST INCOME 78,926 (26,899) (20. INTEREST INCOME 78,926 (20. INTEREST INCOME (24,733) (20. INTEREST INCOME (25,11) (20. INTEREST INCOME (25,1 | 48,698                  |
| 20.   INTEREST AND SIMILAR EXPENSE   (25,700)   (2,700)   (2,700)   (3,700)   (1,700)   (2,700   |                         |
| 30.   NET INTEREST INCOME   112,174   12   14   15   15   16   16   17   17   17   17   17   17  |                         |
| 40.   FEE AND COMMISSION INCOME   83,615   | 8,498)<br><b>20,200</b> |
| 50.   FEE AND COMMISSION EXPENSE   (4,689)   NET FEE AND COMMISSION INCOME   78,926   78,926   78,926   78,926   78,926   79,000   79,00   | 20,200<br>30,491        |
| 60.   NET FEE AND COMMISSION INCOME   78,926   | 4,963)                  |
| 80. NET TRADING INCOME   | 75,528                  |
| 90. NET HEDGING INCOME   | 561                     |
| 100.   NET GAINS FROM SALES OR REPURCHASES OF:   a) financial assets at amortized cost   176   357     b) financial assets at fair value   1,959   2,132     c) financial insistes   176   357     c) financial insistes   1,959   2,132     c) financial assets A FAIR VALUE     THROUGH PROFIT OR LOSS   1,950   1,950     a) financial assets and iliabilities designated at fair value   1,950   1,950     b) other financial assets and amortized cost   1,950   1,950     d) financial assets at amortized cost   1,950   1,950     d) financial assets at amortized cost   1,950   1,950     d) financial assets at a mortized cost   1,950   1,950     d) financial assets at a mortized cost   1,950   1,950     d) financial assets at amortized cost   1,950   1,950     d) financial assets at a mortized cost   1,950   1,950     d) financial assets at amortized cost   1,950   1   | 21,004                  |
| a) financial assets at fair value  | -                       |
| b) financial assets at fair value through other comprehensive income 1,959 c) financial liabilities (9) 294  110. NET GAINS ON FINANCIAL ASSETS (16,476) AND LIABILITIES AT FAIR VALUE THROUGH PROFIT OR LOSS a) financial assets and liabilities designated at fair value b) other financial assets mandatorily measured at fair value (16,476)  120. TOTAL INCOME 132,698 (6,887)  121. NET IMPAIRMENT LOSSES (64,383) (44,234) b) financial assets at amortized cost b) financial assets at amortized cost (59,879) (44,234) b) financial assets at amortized cost (59,879) (44,234) b) financial assets at amortized cost (59,879) (44,234) b) financial assets at fair value through other comprehensive income (4,504) 975  140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION (5,306) (53,009) 10  150. NET INSURANCE PREMIUMS (53,009) 11  150. NET INSURANCE PREMIUMS (53,009) 12  160. NET INSURANCE PREMIUMS (53,009) 15  170. OTHER NET INSURANCE (62,775) (63,849) 10  180. NET FINANCIAL INCOME AND 10 10 10 10 10 10 10 10 10 10 10 10 10  | 2,783                   |
| through other comprehensive income c) financial liabilities c) financial liabilities liabi |                         |
| 110.   NET GAINS ON FINANCIAL ASSETS   |                         |
| AND LIABILITIES AT FAIR VALUE THROUGH PROFIT OR LOSS a) financial assets and liabilities designated at fair value b) other financial assets mandatorily measured at fair value  120. TOTAL INCOME 131.00. NET IMPAIRMENT LOSSES FOR REDIT RISK RELATING TO: a) financial assets at amortized cost b) financial assets at amortized cost b) financial assets at amortized cost b) financial assets at rair value through other comprehensive income 140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION 150. NET INSURANCE PREMIUMS 170. OTHER NET INSURANCE INCOME (EXPENSE) 180. NET FINANCIAL INCOME 181. OTHER NET INSURANCE INSURANCE INCOME 190. ADMINISTRATIVE EXPENSES: a) personnel expenses b) other administrative expenses (62,775) b) other administrative expenses (78,230) (78,023)  200. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given b) other net provisions 210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY AMORTISATION AND NET IMPAIRMENT LOSSES 30. OTHER NET OPERATING INCOME 16,191 270. GOODWILL IMPAIRMENT LOSSES NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. SOODWILL IMPAIRMENT LOSSES NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES   |                         |
| THROUGH PROFIT OR LOSS   3   financial assets and liabilities designated at fair value   b   b   ther financial assets mandatorily   measured at fair value   (16,476)   (16,4   | 6,687                   |
| a) financial assets and liabilities designated at fair value b) other financial assets mandatorily measured at fair value  120. TOTAL INCOME  131. TOTAL INCOME  132. NET IMPAIRMENT LOSSES FOR CREDIT RISK RELATING TO: a) financial assets at amortized cost b) financial assets at fair value through other comprehensive income 140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION 150. NET FINANCIAL INCOME 160. NET INSURANCE PREMIUMS 170. OTHER NET INSURANCE INCOME (EXPENSE) 180. NET FINANCIAL INCOME 180. NET FACRUALS TO PROVISIONS FOR RISKS AND CHARGES 180. OTHER NET OPERATING INCOME 180. ON INTANGIBLE ASSETS 180. OTHER NET OPERATING INCOME 180. NET FAIR VALUE LOSSES ON PROPERTY 281. AMORTISATION AND NET IMPAIRMENT LOSSES 282. SHARE OF PROFITS OF INVESTEES 283. OTHER NET OPERATING INCOME 284. OPERATING COSTS 285. SHARE OF PROFITS OF INVESTEES 286. NET FAIR VALUE LOSSES ON PROPERTY 287. EQUIPMENT AND INTANGIBLE ASSETS MEASURED 287. EQUIPMENT AND INTANGIBLE ASSETS MEASURED 288. SHARE OF PROFITS OF INVESTEES 289. NET FAIR VALUE LOSSES ON PROPERTY 280. NET FAIR VALUE LOSSES ON PROPERTY 280. SHARE OF PROFITS OF INVESTEES 380. OTHER NET OPERATING INCOME 380. NET FAIR VALUE LOSSES ON PROPERTY 380. EQUIPMENT AND INTANGIBLE ASSETS MEASURED 380. OTHER NET OPERATING INCOME 380. NET FAIR VALUE LOSSES ON PROPERTY 380. OTHER NET OPERATING INCOME 380. OTHER NET OPERATING INCOME 380. OTHER NET OPERATING INCOME 380. OTHER NET OPERATING IN |                         |
| b) other financial assets mandatorily measured at fair value   |                         |
| Total Income   |                         |
| 130.   NET IMPAIRMENT LOSSES   FOR CREDIT RISK RELATING TO:   a) financial assets at amortized cost   (59,879)   b) financial assets at amortized cost   (59,879)   b) financial assets at fair value   through other comprehensive income   (4,504)   975   (44,234)   b) financial assets at fair value   through other comprehensive income   (4,504)   975   (44,234)   (134,234)   (133,734)   (133,734)   (133,734)   (132,724)   (133,734)   (132,724)   (144,234)   (134,234)      |                         |
| FOR CREDIT RISK RELATING TO: a) financial assets at amortized cost b) financial assets at fair value through other comprehensive income 140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION 150. NET INSURANCE PREMIUMS 170. OTHER NET INSURANCE INCOME (EXPENSE) 180. NET FINANCIAL INCOME 180. NET AMORINISTRATIVE EXPENSES: a) personnel expenses b) other administrative expenses (62,775) b) other administrative expenses (78,230) 181. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given b) other net provisions 181. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY 182. AMORTISATION AND NET IMPAIRMENT LOSSES ON INTANGIBLE ASSETS ON INTANGIBLE ASSETS 1830. OPERATING COSTS (133,734) 1830. OPERATING COSTS (133,734) 1831. OPERATING COSTS SHARE OF PROFITS OF INVESTEES 6,200 NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INVESTEES GOODWILL IMPAIRMENT LOSSES  1801. OPERATING COSTS 1830. OPERATING COSTS 1831. OPERATING INCOME 1840. OPERATING INCOME 1845. OPERATING COSTS 1845. OPERATING INCOME 1845. OPERATING COSTS 1850. OPERATING COST | 26,763                  |
| a) financial assets at amortized cost b) financial assets at fair value through other comprehensive income 140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION 150. NET IRINANCIAL INCOME 160. NET INSURANCE PREMIUMS 170. OTHER NET INSURANCE INCOME (EXPENSE) 180. NET FINANCIAL INCOME 190. NET IRINANCIAL INCOME 190. NET IRINANCIAL INCOME 190. NET IRINANCIAL INCOME 190. NET INSURANCE 190. NET FINANCIAL INCOME 190. NET FINANCIAL INCOME 190. NET FINANCIAL INCOME 190. NET FINANCIAL INCOME 190. NET FORM COME 190. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES 10 commitments for guarantees given 11 commitments for guarantees given 12 commitments for guarantees given 13 commitments for guarantees given 14,390 15 commitments for guarantees given 16,528 17 commitments for guarantees given 18 commitments for guarantees given 19 commitments for guarantees given 19 commitments for guarantees given 10 commitments for guarantees given 11 commitments for guarantees given 12 commitments for guarantees given 13 commitments for guarantees given 14,390 15 commitments for guarantees given 16 commitments for guarantees given 16 commitments for guarantees given 17 commitments for guarantees given 18 commitments for guarantees given 19 commitments for guarantees given 10 commitments for guarantees given 19 commitments for guarantees given 10 commitments for guarantees given 10 commitments f |                         |
| b) financial assets at fair value through other comprehensive income (4,504)  140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION (5,306)  150. NET FINANCIAL INCOME (63,009) 170. OTHER NET INSURANCE PREMIUMS 170. INSURANCE PREMIUMS 170. NET FINANCIAL INCOME INCOME (EXPENSE) 180. NET FINANCIAL INCOME AND INSURANCE INCOME 190. ADMINISTRATIVE EXPENSES: (62,775) b) other administrative expenses (62,775) b) other administrative expenses (78,230) 100. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given b) other net provisions 101. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY 1020. AMORTISATION AND NET IMPAIRMENT LOSSES ON INTANGIBLE ASSETS OTHER NET OPERATING INCOME 16,191 170. OPERATING COSTS SHARE OF PROFITS OF INVESTEES 6,200 NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  100. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  101. PROPERTY AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  102. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES   | 3,259)                  |
| through other comprehensive income (4,504)  NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION (5,306)  150. NET FINANCIAL INCOME 63,009  160. NET INSURANCE PREMIUMS  |                         |
| 140. NET GAINS FORM CONTRACTUAL CHANGES WITHOUT DERECOGNITION  150. NET FINANCIAL INCOME  160. NET INSURANCE PREMIUMS  170. OTHER NET INSURANCE INCOME (EXPENSE)  180. NET FINANCIAL INCOME AND INSURANCE INCOME  190. ADMINISTRATIVE EXPENSES:  |                         |
| 150. NET FINANCIAL INCOME  160. NET INSURANCE PREMIUMS  170. OTHER NET INSURANCE INCOME (EXPENSE)  180. NET FINANCIAL INCOME AND INSURANCE INCOME  190. ADMINISTRATIVE EXPENSES:   |                         |
| 160. NET INSURANCE PREMIUMS 170. OTHER NET INSURANCE INCOME (EXPENSE) 180. NET FINANCIAL INCOME AND INSURANCE INCOME 190. ADMINISTRATIVE EXPENSES: a) personnel expenses (62,775) b) other administrative expenses (62,775) b) other administrative expenses (78,230) 200. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given b) other net provisions 210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY 220. AMORTISATION AND NET IMPAIRMENT LOSSES ON INTANGIBLE ASSETS 230. OTHER NET OPERATING INCOME 240. OPERATING COSTS SHARE OF PROFITS OF INVESTEES C60. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  GOODWILL IMPAIRMENT LOSSES  GOODWILL IMPAIRMENT LOSSES  GOODWILL IMPAIRMENT LOSSES  C70. GOODWILL IMPAIRMENT LOSSES  C70. GOODWILL IMPAIRMENT LOSSES  C70. TEXT OF THE NET OPERATION COSTS C70. GOODWILL IMPAIRMENT LOSSES C70. GOODWILL IMPAIRMENT LOSSES C70. GOODWILL IMPAIRMENT LOSSES C71. C72. C73. C73. C73. C73. C73. C73. C73. C73   | (695)                   |
| 170. OTHER NET INSURANCE INCOME (EXPENSE)  180. NET FINANCIAL INCOME AND INSURANCE INCOME  190. ADMINISTRATIVE EXPENSES:   | 32,809                  |
| INCOME (EXPENSE)   -   | -                       |
| 180. NET FINANCIAL INCOME AND INSURANCE INCOME  190. ADMINISTRATIVE EXPENSES:  |                         |
| INSURANCE INCOME   | -                       |
| a) personnel expenses b) other administrative expenses (78,230) (78,023)  200. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given b) other net provisions (560) (78,023)  3,830 3,308 b) other net provisions (560) (9,319) PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  220. AMORTISATION AND NET IMPAIRMENT LOSSES ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME OPERATING COSTS SHARE OF PROFITS OF INVESTEES SHARE OF PROFITS OF INVESTEES COLUMN NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED  270. GOODWILL IMPAIRMENT LOSSES  G13,431) G13 G13,734) C13 C13 C14 C15 C17 C17 C18 C18 C18 C19  | 32,809                  |
| b) other administrative expenses (78,230) (78,023)  200. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given 4,390 (560) (4,528)  210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  220. AMORTISATION AND NET IMPAIRMENT LOSSES (3,431) ON INTANGIBLE ASSETS OTHER NET OPERATING INCOME 16,191  240. OPERATING COSTS (133,734) (13,734) 250. SHARE OF PROFITS OF INVESTEES 6,200 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED - 270. GOODWILL IMPAIRMENT LOSSES   | 1,872)                  |
| 200. NET ACCRUALS TO PROVISIONS FOR RISKS AND CHARGES a) commitments for guarantees given b) other net provisions 210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY 220. AMORTISATION AND NET IMPAIRMENT LOSSES ON INTANGIBLE ASSETS 230. OTHER NET OPERATING INCOME 240. OPERATING COSTS SHARE OF PROFITS OF INVESTEES 250. SHARE OF PROFITS OF INVESTEES 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  1 3,830 (4,528) (4,528) (1,3431) |                         |
| FOR RISKS AND CHARGES a) commitments for guarantees given 4,390 3,308 b) other net provisions (560) (4,528)  210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  220. AMORTISATION AND NET IMPAIRMENT LOSSES (3,431) ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME 16,191 240. OPERATING COSTS (133,734) (133,734) 250. SHARE OF PROFITS OF INVESTEES 6,200 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED - 270. GOODWILL IMPAIRMENT LOSSES -   |                         |
| a) commitments for guarantees given 4,390 3,308 b) other net provisions (560) (4,528)  210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  220. AMORTISATION AND NET IMPAIRMENT LOSSES (3,431) ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME 16,191 240. OPERATING COSTS (133,734) (13,734) Share of PROFITS OF INVESTEES 6,200  260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED -  270. GOODWILL IMPAIRMENT LOSSES -   | 1,220)                  |
| 210. DEPRECIATION AND NET IMPAIRMENT LOSSES ON PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  220. AMORTISATION AND NET IMPAIRMENT LOSSES (3,431) ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME 16,191  240. OPERATING COSTS (133,734) (13,734)  250. SHARE OF PROFITS OF INVESTEES 6,200  NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED -  270. GOODWILL IMPAIRMENT LOSSES -  | 1,220,                  |
| PROPERTY, EQUIPMENT AND INVESTMENT PROPERTY  220. AMORTISATION AND NET IMPAIRMENT LOSSES (3,431) ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME 16,191 240. OPERATING COSTS (133,734) (13 250. SHARE OF PROFITS OF INVESTEES 6,200 NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED -  270. GOODWILL IMPAIRMENT LOSSES -   |                         |
| 220. AMORTISATION AND NET IMPAIRMENT LOSSES ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME 240. OPERATING COSTS SHARE OF PROFITS OF INVESTEES 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  (3,431) (13,734) (1 | 9,388)                  |
| ON INTANGIBLE ASSETS  230. OTHER NET OPERATING INCOME  240. OPERATING COSTS  CSHARE OF PROFITS OF INVESTEES  260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED  270. GOODWILL IMPAIRMENT LOSSES  CSTATE (S. 16,191  (133,734)  (13,734)  (13,734)  (13,734)  (13,734)  (20,0000000000000000000000000000000000   | 2 047)                  |
| 230. OTHER NET OPERATING INCOME 240. OPERATING COSTS 250. SHARE OF PROFITS OF INVESTEES 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED 270. GOODWILL IMPAIRMENT LOSSES  16,191 (133,734) (13 6,200  - 270. GOODWILL IMPAIRMENT LOSSES  | 3,017)                  |
| 240. OPERATING COSTS (133,734) (13 250. SHARE OF PROFITS OF INVESTEES 6,200 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED - 270. GOODWILL IMPAIRMENT LOSSES -   | 19,124                  |
| 250. SHARE OF PROFITS OF INVESTEES 6,200 260. NET FAIR VALUE LOSSES ON PROPERTY, EQUIPMENT AND INTANGIBLE ASSETS MEASURED - 270. GOODWILL IMPAIRMENT LOSSES -  | 6,373)                  |
| EQUIPMENT AND INTANGIBLE ASSETS MEASURED - 270. GOODWILL IMPAIRMENT LOSSES -   | 4,067                   |
| 270. GOODWILL IMPAIRMENT LOSSES -  |                         |
|  | -                       |
| 280. NET GAINS ON SALES OF INVESTMENTS -   | _                       |
| 290. PRE-TAX PROFIT FROM   | -                       |
|  | 50,503                  |
| 300. TAXES ON INCOME FOR THE YEAR  |                         |
|  | 5,419)                  |
| 310. POST-TAX PROFIT FROM CONTINUING OPERATIONS (45.354)   | DE 004                  |
| CONTINUING OPERATIONS (45,364) 320. POST-TAX PROFIT (LOSS) FROM  | 35,084                  |
| DISCONTINUED OPERATIONS -  | _                       |
|  | 35,084                  |
| 340. NET (PROFIT) LOSS OF THE PERIOD ATTRIBUTABLE  |                         |
| TO MINORITY INTERESTS (1,148)  | (183)                   |
| 350. NET PROFIT (LOSS) FOR THE PERIOD ATTRIBUTABLE   |                         |
|  | 3 <b>4,901</b>          |
| EARNINGS (LOSS) PER SHARE (0.103) DILUTED EARNINGS (LOSSES) PER SHARE (0.103)  | 0.077<br>0.077          |



### CONSOLIDATED SUMMARY INCOME STATEMENT

| (in thousands of euro)  | 31/03/2020 | 31/03/2019 | (+/-)    | % change |
|---|------------|------------|----------|----------|
| Net interest income   | 112,174    | 120,200    | -8,026   | -6.68    |
| Dividends and similar income  | 732        | 561        | 171      | 30.48    |
| Net fee and commission income   | 78,926     | 75,528     | 3,398    | 4.50     |
| Net gains on financial assets   | -59,134    | 30,474     | -89,608  | _        |
| Total income  | 132,698    | 226,763    | -94,065  | -41.48   |
| Net impairment losses   | -64,383    | -43,259    | -21,124  | 48.83    |
| Net gains form contractual changes without derecognition              | -5,306     | -695       | -4,611   | 663.45   |
| Net financial income  | 63,009     | 182,809    | -119,800 | -65.53   |
| Personnel expenses  | -62,775    | -60,785    | -1,990   | 3.27     |
| Other administrative expenses   | -78,230    | -78,023    | -207     | 0.27     |
| Other net operating income  | 16,191     | 16,060     | 131      | 0.81     |
| Net accruals to provisions for risks and charges                      | 3,830      | -1,220     | 5,050    | -        |
| Depreciation and amortisation on tangible and intangible assets       | -12,750    | -12,405    | -345     | 2.78     |
| Operating costs   | -133,734   | -136,373   | 2,639    | -1.94    |
| Operating result  | -70,725    | 46,436     | -117,161 | -        |
| Share of profits of investees and net gains on sales of investments   | 6,200      | 4,067      | 2,133    | 52.45    |
| Pre-tax profit from continuing operations                             | -64,525    | 50,503     | -115,028 | -        |
| Income taxes  | 19,161     | -15,419    | 34,580   | -        |
| Net profit (loss) for the period                                      | -45,364    | 35,084     | -80,448  |          |
| Net (profit) loss of the period attributable to minority interests    | -1,148     | -183       | -965     | 527.32   |
| Net profit (loss) for the period attributable to the owners of Parent | -46,512    | 34,901     | -81,413  | -        |

Notes: The result of financial activities is made up of the sum of items 80-90-100 and 110 in the income statement. In order to standardize the scope of comparison, for the results as at 31/03/2019 the personnel expenses and other operating income have been reclassified, netting them off against the proceeds of the post-employment benefits fund of  $\le 3.064$  million.